

2010 / 2011 Business Plan



Ending the isolation.

What Will We Achieve Between 1st July 2010 and 30th June 2011?

This Bulletin is designed to give you a brief overview of the 2010 – 2011 Business Plan.

Providing Excellent Services

We will continue to provide the following high quality services.

- **Specialist communication**
- **Services for people with age related deafblindness.**
- **Siblings support**
- **Support for the parents of our clients**
- **Support for people with Usher syndrome**
- **Disability Aged Care**

Some Services Will Increase

We will see some increases in the following services.

ATE/PSO and recreation service - increasing from 7,632 to 12,233 hours of ATE/PSO community support.

Accommodation - Increasing from 48,264 to 62,219 hours of accommodation service.

Respite - Increasing from 7,450 to 16,533 hours in Intensive Family Support and increasing from 689 to 770 hours in flexible respite support.

Therapy and social work service - Increasing from 679 to 1,397 hours in early childhood therapy, social work and psychological services for pre-school children and increasing from 680 to 1,928 hours of adult therapy, social work and psychological services for people over 18 years.



Clinical Governance

A new comprehensive training program will be introduced for all current and new support workers.

Being Heard!

We will continue to make sure Senses Foundation's views and those of our clients are heard at a Local, State and National level.

We will use Deafblind Awareness Week and the media to raise awareness in the community.

We will continue to manage the Deafblind International Secretariat and participate in the international arena.

Finding Out More

We will undertake research including continuing the "contact person" pilot project involving communication guides and people with age related deafblindness.

Corporate Governance

We will look at partnering with other organisations to reduce corporate costs.

We will increase internal controls and internal audits.

Income Generation

We will continue to generate income through government funding, direct mail, bequests, philanthropic grants and events, and increase our fundraising in the area of corporate grants and sponsorship.